## **Privacy Policy**

This Privacy Policy explains how Go Green Genesis Ltd ("we," "us," or "our") collects, uses, discloses, and safeguards your personal information when you use our website and services ("Service"). By using our Service, you agree to the practices described in this policy.

#### 1. Information We Collect

We may collect certain personally identifiable information from you, such as your name, phone number, and postal address, to provide and improve our Service. We will not use or share your information with anyone except as described in this Privacy Policy.

# 2. Log Data

When you visit our Service, we collect information called Log Data, which includes your computer's Internet Protocol ("IP") address, browser version, pages visited, time and date of visit, time spent on pages, and other statistics. This information helps us analyze and improve our Service.

#### 3. Cookies

Our website may use cookies, which are small files stored on your computer's hard drive. These cookies collect information and help enhance your experience on our Service. You can choose to accept or refuse cookies but note that refusing cookies may limit certain functionalities of our Service.

# 4. Service Providers

We may engage third-party companies and individuals to facilitate or provide services on our behalf, assist in analysing how our Service is used, and perform service-related tasks. These service providers may have access to your personal information. However, we ensure that they handle your information securely and in accordance with this Privacy Policy.

# 5. Sharing Your Personal Data

We may share your personal data for the following reasons:

With your consent, which you can withdraw at any time.

When necessary to fulfil the services and products we are contracted to provide to you.

When we have a legal obligation and are required by law or regulatory bodies.

When we have a legitimate interest in sharing your information for specific purposes, such as reporting, analytics, and service improvement.

When required to protect our rights, property, or personal safety, or in connection with a business transaction involving our assets.

### 6. Security

We take commercially acceptable measures to protect your personal information. However, please note that no method of transmission over the internet or electronic storage is 100% secure. While we strive to use reliable security measures, we cannot guarantee absolute security.

#### 7. Links to Other Sites

Our Service may contain links to other websites that are not operated by us. We encourage you to review the privacy policies of these third-party websites, as we have no control over and assume no responsibility for their content, privacy practices, or policies.

## 8. Children's Privacy

Our Service is not intended for individuals under the age of 18. We do not knowingly collect personally identifiable information from children under 18. If we become aware that a child under 18 has provided us with personal information, we will take immediate steps to delete it. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us so that we can take appropriate actions.

# 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the updated policy on our website. We recommend reviewing this policy periodically to stay informed about how we handle your personal information.

### 10. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us. We are here to assist you.